

Shoalhaven Boat Hire

Terms & Conditions

Booking

- Shoalhaven Boat Hire offers full & half day boat hire services.
- You must hold a valid drivers licence and a valid maritime licence issued by an Australian authority. Where no licence is held, the vessel speed will be restricted.
- Our vessels are available for operation in the Shoalhaven & Crookhaven River systems. Should you wish to use the vessel in other areas you should confirm this prior to booking
- When you request to hire the vessel, an unconfirmed booking is made. This booking is not confirmed until a deposit is received.
- A deposit, equal to the amount of the first day's hire, is required. Any balance payable is required prior to the hire commencing.
- Where the deposit is not received within 7 days, your unconfirmed booking will be cancelled.
- We will provide you with an email confirming the booking once the deposit has been received.
- A bond of \$500 will be required prior to hire. This bond, minus any additional expenses or charges will be returned at the end of the charter. In the event of damage occasioned to the vessel the bond, or a portion of it, may not be returned until a later time such as when the vessel is repaired.

Cancellations

For cancellations by the customer:-

- Once your booking has been confirmed, cancellations within 72 hours are unable to be accepted – the full amount of your hire is charged. Similarly, we are unable to transfer your booking to another date.
- Once your booking has been confirmed, cancellations received with greater than 72 hours notice will be accepted. The full amount of any deposit, less a \$40 cancellation fee, will be refunded.
- We will endeavour to transfer your booking, should you request, where more than 72 hours notice is given. A transfer fee of \$40 will apply.

For cancellations by Shoalhaven Boat Hire

We undertake to provide you a vessel that is suitable and safe for hire. There may be occasion where we are unable to fulfil a hire – e.g. vessel damage or mechanical repair. The nature of these problems can be unexpected.

Where this occurs we will endeavour to provide you with as much notice as possible, and you will be entitled to a full refund or a transfer of your hire to another date – whichever you prefer. Shoalhaven Boat Hire is not responsible for any other expenses you may incur. Where you may be incurring other expenses, we recommend you use travel insurance.

Bad weather policy

You accept at the time of booking that the weather may have an impact on the hire.

You as the hirer must not operate the vessel in conditions which exceed the vessels capability or would not be safe to do so. Where, in the opinion of Shoalhaven Boat Hire, these conditions exist at the time of hire we will not allow the hire to proceed. Where this occurs, we will offer a full refund or transfer of your hire to another date – which ever you prefer. Rain or other weather conditions not impacting on the safety of the hire will not be accepted as a reason for cancellation.

Hiring conditions

The hirer must:

- Hold a valid drivers licence issued by an Australian State or Territory when towing the vessel
- Hold a valid maritime licence issued by an Australian State or Territory, unless otherwise agreed.
- Not allow other persons to operate the vessel without express acknowledgement of Shoalhaven Boat Hire
- At all times comply with all NSW boating rules and regulations
- Operate the vessel in a safe and controlled manner
- Operate the vessel in the designated area only
- Operate the vessel in daylight hours only
- Not exceed the passenger capacity of the vessel or allow more passengers on board than lifejackets are available for
- Ensure they understand the safe operation of the vessel – ask and clarify if in doubt
- Check and understand weather conditions prior to your hire – it's your responsibility
- Not cross any coastal bars

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- Not use the vessel for towing or skiing
- Report any injuries, incidents, damage, or use of safety equipment to Shoalhaven Boat Hire

The hire will commence when the hirer removes the vessel from the designated location. The hire will conclude when the hirer returns the vessel to the designated location. Shoalhaven Boat Hire can offer a launch & retrieval service. This is not included in the daily hire rate.

Return of the vessel

The vessel should be returned by the agreed time. Late return of the vessel will incur additional fees. Shoalhaven Boat Hire may take reasonable steps to regain possession of the vessel, which may include reporting the lost / stolen vessel to the Police. Any costs incurred by Shoalhaven Boat Hire in regaining possession of the vessel are the responsibility of the hirer.

The hirer is responsible for any infringements or notices issued to the vessel or trailer during the period of the hire.

On the return of the vessel, you should inspect the vessel with Shoalhaven Boat Hire. The hirer is responsible for any damage to the vessel. Damage will be deducted from the bond deposit. Additional expenses may be incurred where maintenance is required for safety equipment that has been deployed.

Hirer Declaration

The Hirer acknowledges and accepts that the use and operation of this vessel, including for the purposes of water skiing, swimming, towing a tube, and other such like activities, is subject to inherent risks and dangers. The Hirer accepts those risks and agrees to indemnify the Owner of the Vessel for any injury or losses suffered by the Hirer, any passengers or any third parties as a result of the materialization of those risks and dangers. The Hirer also undertakes to advise all passengers of the risks and dangers associated with the use and operation of the vessel prior to boarding. The hirer acknowledges & understands all safety material and briefings that have been presented.

The hirer acknowledges that they have read, understood and agree to be bound by the terms and conditions of this rental agreement and have made themselves familiar with both the location and content of the safety management plan and understand this. The hirer is responsible for all occupants complying with all conditions. If the hirer has presented their credit card for payment, all amounts payable under the agreement and for any road or water violations may be billed to the credit card voucher.

Confirmation and sighting of the hirer's identification will be required.

Schedule of fees

Full day hire	\$310 (* \$260 where licenced and self launch / retrieve of vessel is approved)	Vessel available from 8am or at agreed time. To be returned by agreed time, no later than 5pm
Half day hire	\$230 (*\$180 where licenced and self launch / retrieve of vessel is approved)	Vessel available from 8am or at agreed time. Vessel to be returned within 4 hours after hire commences.
Fuel usage	\$15 per engine hour	
Bond	\$500	Returnable at end of hire when vessel is returned in good condition.
Launch & Retrieval service	\$50	At Greenwell Point Boat Ramp
	\$60 per hour	At all other locations
Late return	\$60 per hour	Or part thereof.
Credit card transactions	2%	All transactions. Where a credit card payment is made for the bond, the fee is charged. This fee is not refundable with the bond.